

Driving a safety culture



Client need

Despite six years of improvement, an international oil and gas corporation recognized the need for a **global culture transformation towards safety**. After a few serious incidents that reduced the company's Process Safety Events Rate (PSER), the organization set a goal to become the industry leader in terms of health, safety, and the environment.



The solution

Focused on driving behavioral change to improve the culture around safety, the company partnered with BTS to create a **comprehensive leadership development program**. This program would reach leaders at all levels, from top managers to field workers by:

Aligning leaders to the company's current safety situation and generating the feeling that change is necessary to achieve a culture of safety.

Understanding the mindset and behaviors that will help move the safety culture forward.

Getting to know the tools that will help them **put the safety behaviors into practice** during their day-to-day.

Increasing leaders' field presence, improving the quality of safety walks and closing the gap between managers and field operators.



Results

- **75%** improvement in safety culture
- **68%** reduction in unsafe behaviors
- **61%** reduction of process safety incidents (fires, explosions...)
- **83%** improvement in communication and transparency on HSE matters
- **140%** more safety walks conducted



BTS has undoubtedly given a boost to our Safety Culture.

– Global Health, Safety, Environmental (HSE) Manager

